

The Dreaming Dog

Terms and Conditions

At The Dreaming Dog we do not want to be overly fussy with pages and pages of terms and conditions. However, in order to safeguard you, your pets, and us, there are a few things we need to mention.

Reference to “dog” also means “dogs”, if you are bringing two dogs to stay with us. We can take a maximum of two dogs, and they must be from the same household.

About your dog

All dogs must be up to date with the following vaccinations, at a minimum:

- Kennel Cough
- Canine Distemper
- Canine Adenovirus / Infectious Canine Hepatitis
- Leptospirosis
- Canine Parvovirus

Vaccines which have a validity period must cover the entire stay.

As we live in a rural area and we also have our own dogs, we also require that your dog is treated/protected against fleas, ticks and worms.

NB Homeopathic vaccinations are not acceptable.

All dogs must be microchipped.

We are unable to accept dogs with aggression problems towards other dogs or people.

We are happy to accept bookings for unspayed bitches, however if you believe your dog is due into season during her stay you must inform us at the time of booking.

We are happy to accept entire males, providing they are not aggressive towards other dogs and not likely to mount our older spayed bitches a lot. We will always walk them on lead.

All dogs are expected to be house-trained.

We do not support the use of aversive training devices such as electric shock or buzzing collars and will not use them on your dog. If you feel you need to use one for control, then unfortunately we cannot look after your dog.

The Dreaming Dog

Drop-Off and Collection

We are generally able to accept your dog, or for you to collect it, between 8AM and 8PM, seven days a week. However, we're also pragmatic, and if you have an early flight or a long journey, we're happy to discuss this with you; we're not going to push you into paying for an extra night just for the sake of it.

We do ask for an approximate time for your dog's arrival and collection, just so we're not waiting around unnecessarily. If your plans change and you'll be early/late, just get in touch and let us know.

Payment

We ask for a 25% deposit at the time of booking, and this secures your booking. This will be non-refundable. This may seem excessive but it's in line with most other home boarders.

We then ask for the balance (75%) to be paid seven days before your dog is due to visit. This balance will be fully refundable if your plans change at the last minute.

We prefer payment to be made via bank transfer or cash (we don't currently have credit card or cheque facilities).

If you collect your dog before the confirmed end date of their stay you will not receive a refund for the remaining booking period.

Comforts

We want your dog's holiday to be as stress-free as possible. Please ensure they arrive with any bedding or blankets they are familiar with, so that they have something cosy to associate with their home.

We recommend you also bring any toys that your dog likes, however, please understand that as we have two dogs of our own there's a risk the toy might get used to play tuggie!

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Feeding Time

Please supply sufficient food for your dog for the duration of their stay. We are used to weighing our own dogs' food daily, so if your dog has X grams of food or "a mug full" then we will feed them the same as they would normally have. Please also bring their bowl.

We do recommend that if you're going away for any period of time that you supply extra food, just in case you are unexpectedly delayed in collecting your dog.

If you miscalculate, and you bring insufficient food, then we can try to source extra food of the same type but would appreciate being reimbursed when you collect your dog.

Unfortunately, we have very limited freezer space for any tripe or other frozen dog food.

Emergencies

If there is an emergency situation where your dog is unwell then you agree that we take them to their vet, if possible, but if required we will take them to our vet. If you have insurance then we would pass details to your vet. If vets' fees are incurred then we would ask your vet to apply them to your own account with them.

If there is an emergency with us or our home, such as fire or flood, or if you are unexpectedly delayed in collecting your dog, please get in touch as soon as possible. If we do not have any dog booked with us then we will happily extend your dog's holiday until you're able to collect; we'd simply ask that you pay for the additional time. However, if we have another dog arriving with us then we will contact your emergency contact and would expect them to take over the responsibility for your dog.

Clearly this is just "worst-case" planning.

Exercise

Your dog will have access to our own fully fenced garden of approximately three acres.

When we exercise your dog away from our house, this will be on-lead unless you have specifically authorised off-lead walking upon registration (unless your dog is an entire male, as he will always be on-lead). However, if you have an in-season bitch, or we decide the environment is unsafe for off-lead walking (such as forestry operation, lots of children around, or aggressive dogs around) then we will keep the dog on its lead. We want everyone and everything to remain safe and happy.

Please bring your dog's collar and lead with you.

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I agree with the above terms and conditions:

Signature: _____

Date: _____

I agree/disagree (delete as appropriate) to my dog being walked off lead:

Signature: _____

Date: _____